

Maintenance & Service

specializes in quality craftsmanship for unique and complex facilities and the operation and maintenance of the sophisticated and dynamic systems that create facility environments, such as mechanical, HVAC, and building automation systems.



We Do the Worry and Work—You Don't

Penguin Maintenance & Service

technicians are highly skilled and experienced. As a result, clients throughout metro New York can focus on their core business instead of having to worry about the optimum functioning of their facilities and equipment.

Businesses typically invest a significant amount of money in facilities and equipment. At Penguin, we know keeping your facilities and equipment maintained is an integral part of running a successful business. Worrying about equipment makes for long days and sleepless nights and is a distraction from your business. That's why our maintenance and service technicians implement plans that take the burden of equipment maintenance off your shoulders—once and for all.

If Equipment & Systems Fail, the Dominoes Start to Fall

We all hate to think about it, but it can happen. Mechanical connections within electrical equipment and electrical panels can loosen and dirt can accumulate. Over time, the result is a buildup of heat that can lead to electrical failures, power outages, and even fires. In addition to lost productivity and time, consider all the other costs: missed deliveries, lost sales, lost profits, customer dissatisfaction, equipment damage, repair costs, and perhaps worst of all, harm to your brand's reputation. Even if your electrical service has been flawless, unfortunately, negative potential always exists.

Penguin Maintenance & Service experts perform regular preventive maintenance procedures that will give you the peace of mind that comes from knowing you've taken the right steps and measures to help avoid power failures and the business disruptions that can result.

Our Goal: Your Bottom-Line Performance

Our experienced maintenance and service technicians perform a full range of planned preventive maintenance services, all aimed at giving you exceptional bottom-line performance. These services include:

- » 24/7/365 emergency services
- » Scheduled inspections tailored to your system and business requirements
- » Testing and timely replacement of all air filters, belts, cleaners, and lubricants

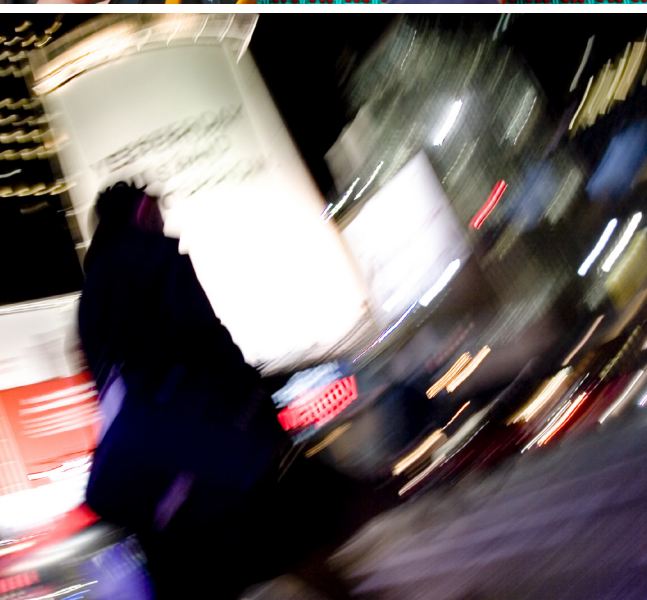
- » Up-to-date maintenance records, including combustion efficiency reports, technician recommendations, refrigerant usage, and more
- » Professional engineering assistance
- » Complete and accurate repair quotes

Commitment to Our Clients Goes Beyond Quality & Efficiency

Our goal is to reduce the stress and worry of our clients—the stress and worry that comes from thinking about facilities and equipment downtime. Penguin's fully licensed and certified team of experts undergo continuous training to ensure that they're versed in the newest equipment, technology, and techniques. Supported by an expansive service fleet, the Penguin team uses state-of-the-art testing, calibrating, and balancing to fine tune your systems for optimum operation. At Penguin, we know that nothing feels better than the comfort that comes from knowing you can concentrate on your core business without worrying about your facilities.

Safeguard Your Equipment With Remote Monitoring

Penguin's remote monitoring solution scans HVAC equipment continually for problems and immediately alerts us to a failure or decline in equipment performance. This functionality allows for the accurate prediction of major faults before they occur, reducing energy waste and providing a more responsive scheduled maintenance plan.



The remote monitoring system continually evaluates the internal operations of your equipment by scanning a number of common problem areas and reporting the data, via the Internet, to our secure data center. Our customers can access these reports at any time through the system's website.

When the monitor detects any operation outside of the pre-set standards, the monitor reports the information to the data center and sends our team an alert signal. This information is used to diagnose the problem, and we respond to the signal based upon your customized requirements.

Once diagnosed, we determine whether the equipment requires immediate attention or a routine service call, ultimately preventing complete equipment failure and loss of productivity. Each alert signal has a pre-determined course of action that we take.

Minimum Downtime, Fewer Repairs

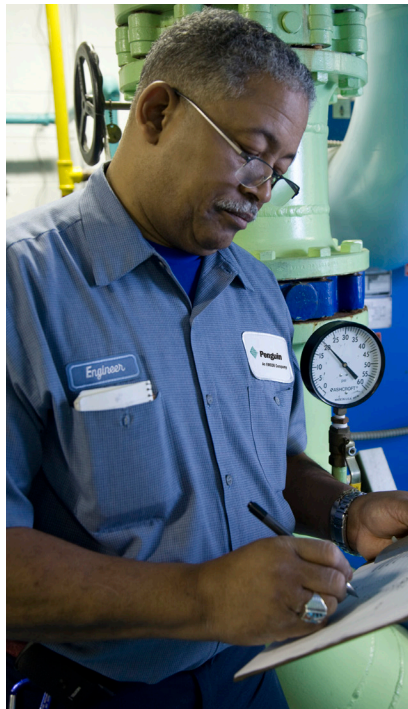
Preventive maintenance activities keep your systems running efficiently, ensuring consistent occupant comfort and productivity with minimal downtime and fewer repairs. It also extends the life of your equipment and gives you the maximum return on your facility investment. The result is systems that support your business rather than take from your bottom line.

Clients Prefer Penguin's Unmatched Experience

For 60+ years, our technicians have grown and developed with the markets they serve. The technical knowledge and deep understanding of facilities and critical systems of our technicians means that no matter what type of need arises, we're ready with a creative and effective solution. Here are other benefits Penguin provides:

- » Minimum impact from unanticipated equipment failures and power disruptions

- » Fast, accurate, and comprehensive checks of all your equipment
- » Closure of gaps in your existing maintenance program
- » Scheduled parts replacements and repairs minimizing downtime and controlling costs
- » Rapid emergency response to ensure consistent, reliable power
- » Potential property insurance savings
- » Improved safety, reliability, and efficiency



Maintenance & Service as Diverse and Important as NYC

- » Mechanical & Electrical Systems Maintenance
- » Energy Management
- » Emergency Procedures
- » Diagnostic Back-up Services
- » Preventive Maintenance Programs
- » Energy Management & Security
- » Emergency Procedures
- » Voice & Data Communications Systems
- » Remote Monitoring

Markets We Serve

We've got you covered New York!

- » Commercial
- » Entertainment & Theater
- » Financial Services
- » Manufacturing/Industrial
- » Technology





Harnessing the Power of a Fortune 500® Leader

EMCOR Group, Inc. (NYSE: EME) is a Fortune 500® leader in mechanical and electrical construction, industrial and energy infrastructure, and building services for a diverse range of businesses.

For 8 consecutive years, EMCOR has been named one of the *Top Most Admired Companies in the Engineering and Construction Industry* by Fortune®.

EMCOR builds, powers, services and protects the sophisticated and dynamic systems that create facility environments in virtually every sector of the economy for many of the world's most successful organizations. By planning, installing, operating, and maintaining a wide range of facilities and systems, ~29,000+ employees at 170+ locations help clients increase productivity and optimize their businesses.

www.emcorgroup.com

Penguin Maintenance & Service

Serving the Communities Where We Live, Work, and Play.

Taking KidSafety to the Street™

As part of EMCOR's Taking KidSafety to the Street Program, Penguin is proud to serve the community through its work with the National Center for Missing & Exploited Children.™ By prominently displaying posters of missing children on our company and personal vehicles, and by responding quickly when a child is reported missing within facilities where we work, we help recover missing children and promote child safety.



Safety is Job #1.

Safety that Beats the National Average

Penguin is passionate about safety and quality. EMCOR's safety performance is far better than the Bureau of Labor Statistics industry averages, with a rate of injury that is consistently 60%–75% lower than our competitors.

(Source: Bureau of Labor Statistics Industry Average for Specialty Contractors NAICS 238, 2004-2012)

Member of:



PENMNS 160330

How can we help you?

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Service Department:

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24 Hour Emergency Service

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Penguin

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